

Outstanding Customer Service Scores Achieved

For the ninth consecutive quarter, WellDyneRx® received customer service scores that reflected outstanding service levels. The company prides itself on delivering incredible service that exceeds customers' expectations and earns their business for a lifetime.

Centennial, Colo. – July 17, 2008 – For the ninth consecutive quarter, WellDyneRx has received outstanding scores for customer satisfaction on the quarterly survey. The quarterly survey is conducted with their broad base of thousands of national clients. The survey measures customer satisfaction with response time, accuracy, member service levels and overall value for the product offered.

“For nearly twenty years, we have built our company on the premise that delivering incredible service is the cornerstone of our business,” states Jeremy Meyer, Director of Client Services at WellDyneRx. “We have a belief that our customers are the focus of everything we do, and we are in business to serve their needs.”

The result of this focus has been incredible growth for the company. In the last twenty years, WellDyneRx doubled their business nearly every year. By focusing on the customer and providing solutions to their needs, the company has been able to evolve from a single business of dispensing respiratory medications, to a multi-faceted provider of health improvement services.

WellDyne® operates four divisions that provide innovative solutions to the health care industry. **WellDyneRx** is a leader in managing prescription drug benefit programs that are designed to improve members' health while reducing overall health care costs. WellDyneRx currently services their national health plan members through a network of over 58,000 retail pharmacies and a full-service mail order facility located in the Centennial, Colorado headquarters. **US Specialty Care®** is the division responsible for providing access to comprehensive specialty drug therapy for clients and members. **Cystic Fibrosis Pharmacy Service** is the division of WellDyne that manages the prescription needs of the majority of the country's CF patients. **NetCard Systems®** is the division responsible for managing the national network of retail pharmacies, including both chain and independent pharmacies. Most of the company's 125 employees are located in the Centennial headquarters. WellDyne believes in providing innovative solutions with incredible customer service to effectively manage costs and improve healthcare outcomes.

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